Benchmark

Installation Guide

Citation Service

CATALIS™

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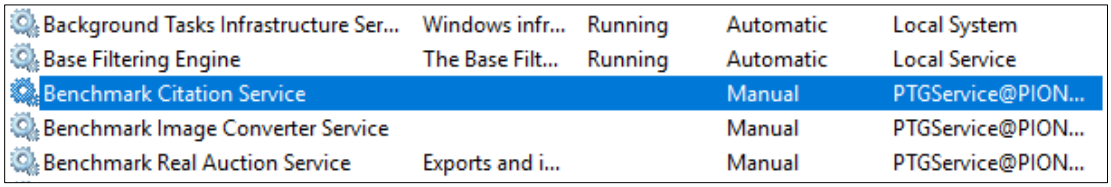
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Revision History

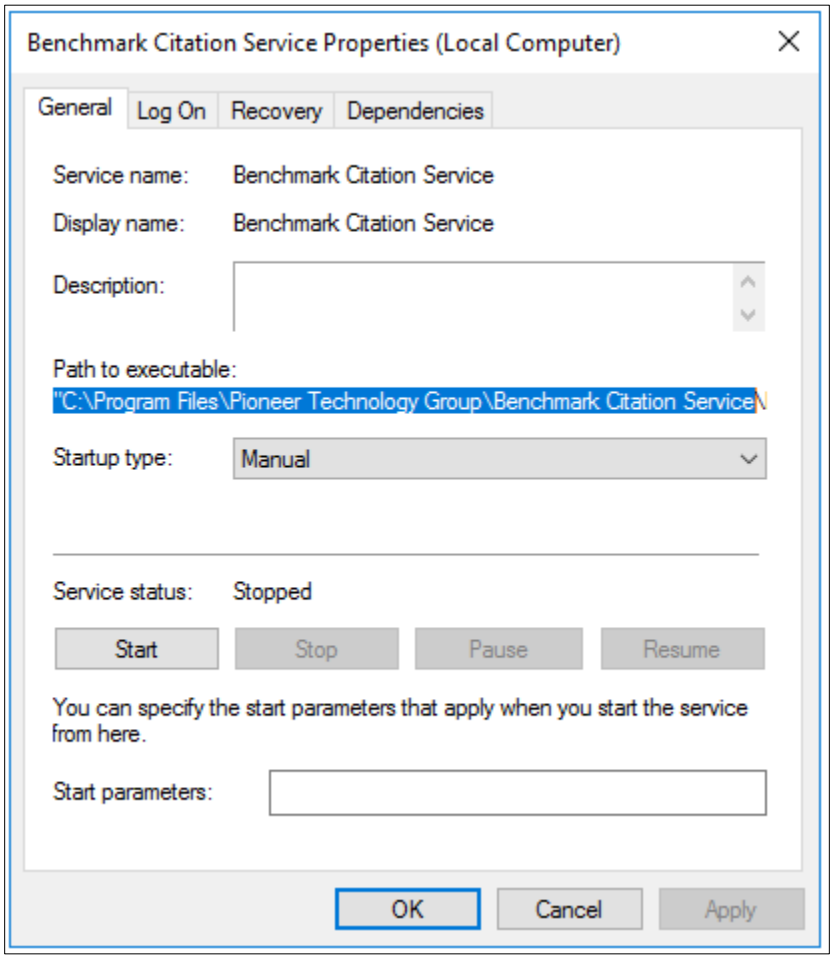
Name	Date	Description	Version
Max Gomez	7/28/14	Document Created	1.0
Kyle Wilson	6/13/2019	General Revisions	1.1
Ana Luisa Munoz	9/27/2024	Images Updated	1.2

How to Install

1) Open the services page and verify if Benchmark Citation Service has been installed previously. If it hasn't, skip to step 6.

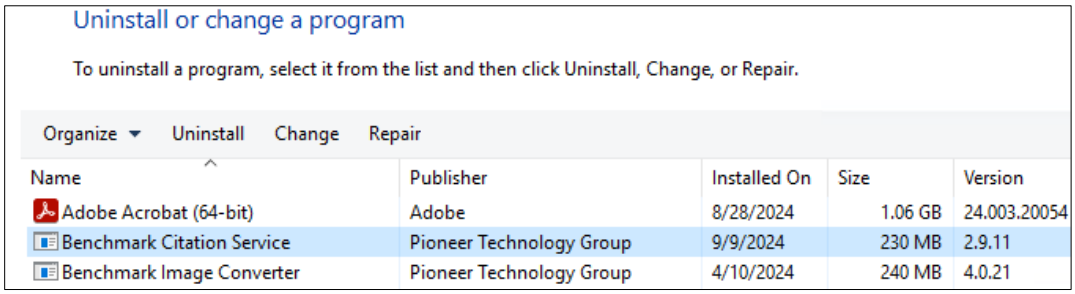


2) If Benchmark Citation Service has been installed, right click it and select Properties. Copy the location to where the service has been installed.



3) Open the directory where the Citation Service was installed.

4) Uninstall the service (if already installed) from the Control Panel.



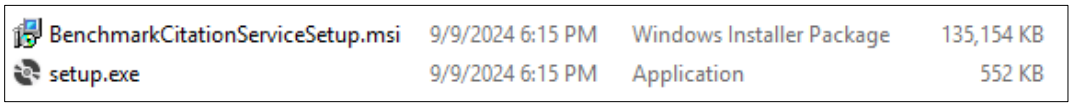
5) Verify that the location where it was previously installed is empty.

6) Update the Database Schema for the target database.

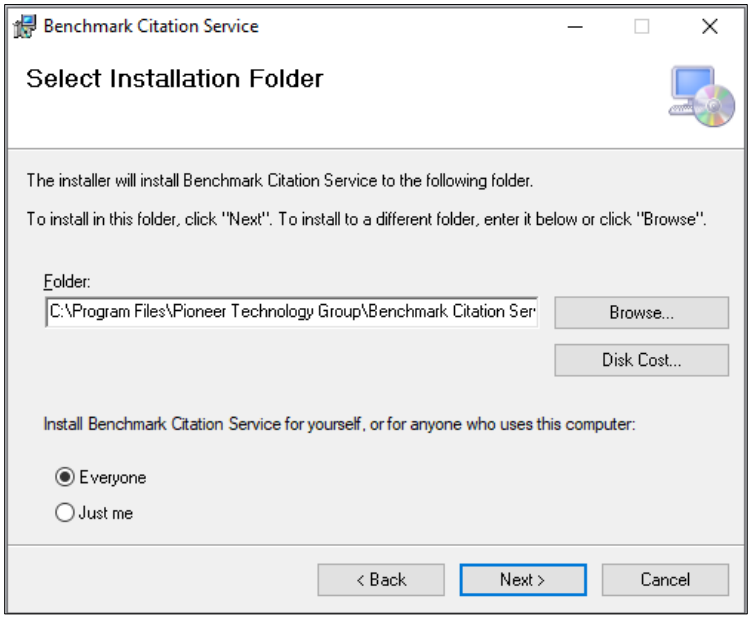
   a. Open the 1_SQLUpdateScripts folder and find the Update Client Table Schema SQL file.

   b. Run the script against the target database. If any errors occur, please contact Catalis Support for assistance.

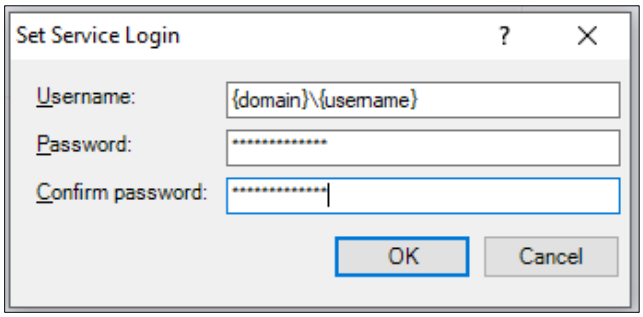
7) Use the downloaded files (setup.exe) to install the service. Make sure to run as administrator.



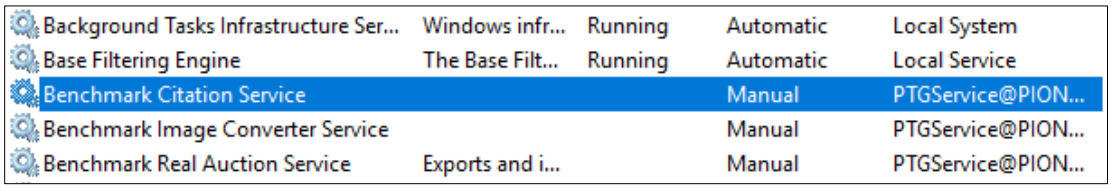
   a. Make sure to enable for everyone.



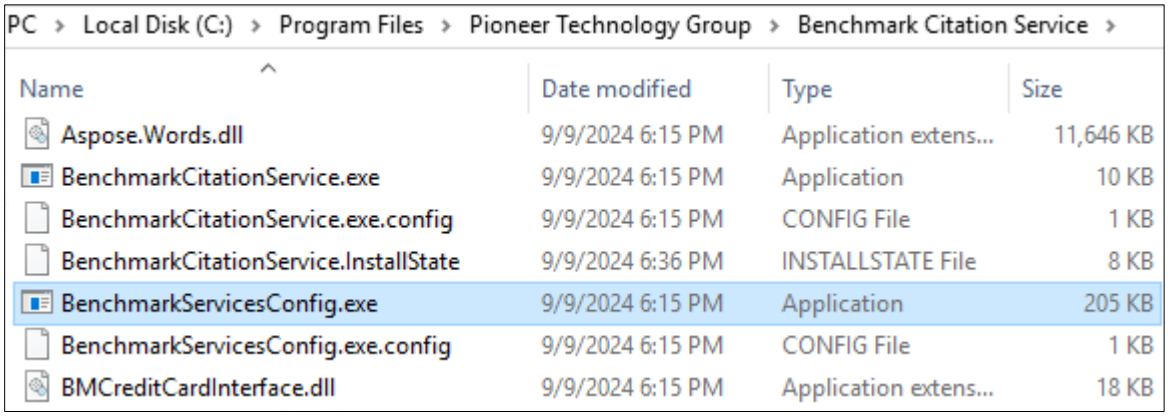
b. Enter credentials for an administrator user that the service can use.



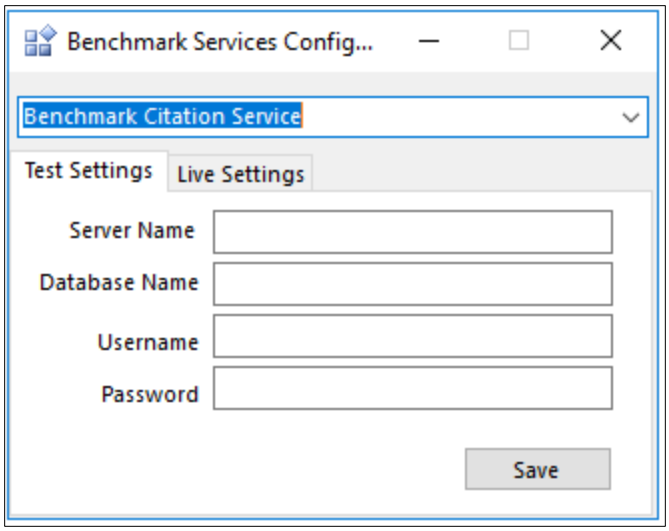
8) Refresh the Services window to make sure it has been installed properly.



9) In the install directory, right click BenchmarkServicesConfig.exe and run as administrator.

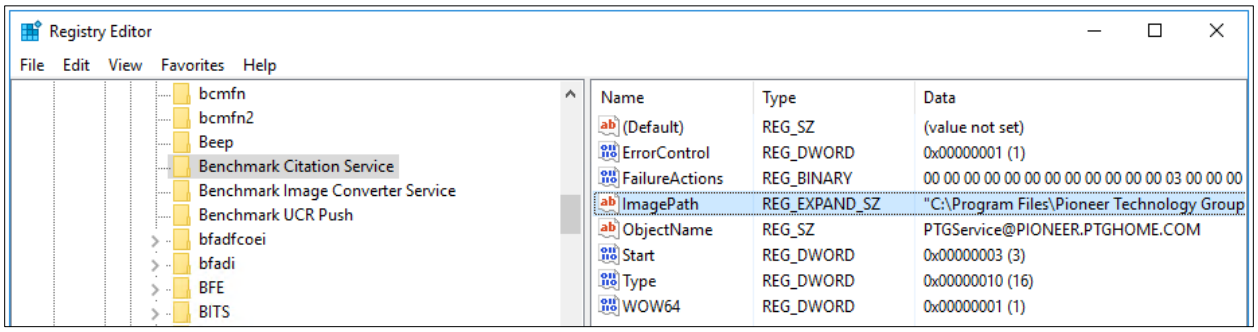


10) Point to the live and test databases. Select the “Benchmark Citation Service” option from the drop-down.



11) Open the registry editor (Windows key > regedit.exe).

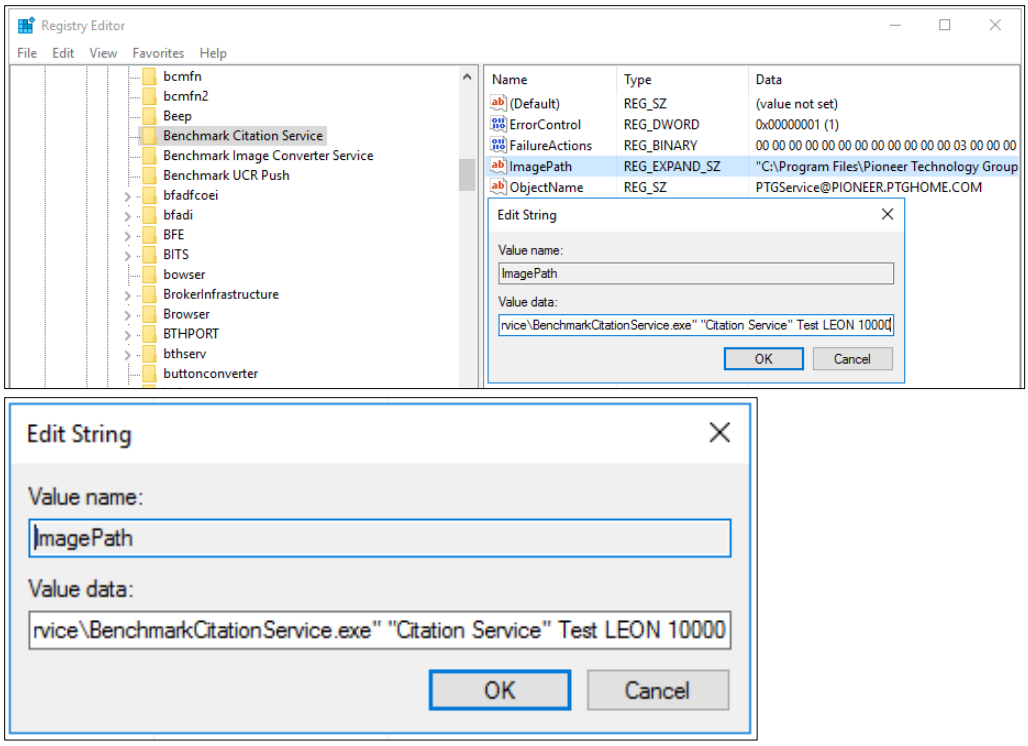
12) Navigate to HKEY_LOCAL_MACHINE > SYSTEM > CurrentControlSet > Services > Benchmark Citation Service.



13) Alter the image path. Append to the end of the string “Citation Service” [TEST/LIVE] [CountyName] [PollingIntervalSet].

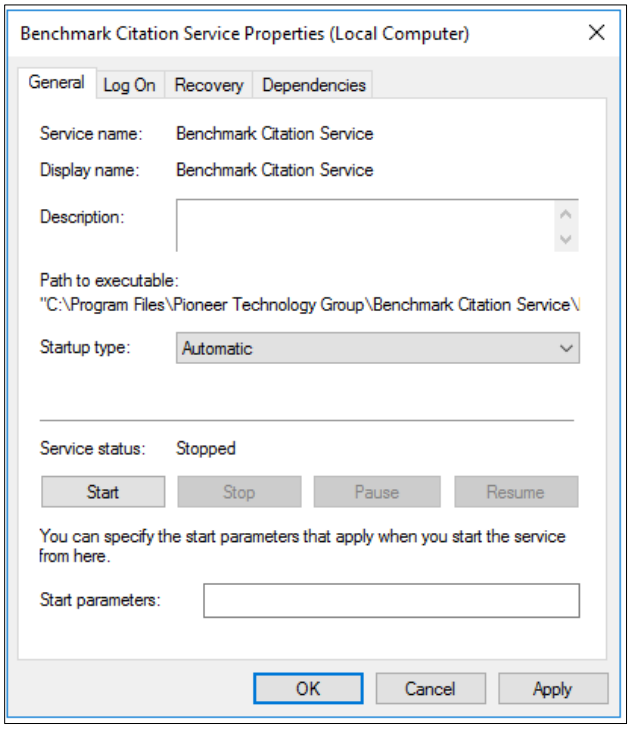
An example is as follows. "Citation Service" Test LEON:

- [Test] can be “Test” or “Live” depending on the desired functionality.
- [LEON] will be the County Name – If there are spaces, there will need to be quotes around the name.
- [10000] is the polling interval set. This is currently a 10 second value, if set to 0 or left blank, the code will default to 10 seconds.



NOTE: Make sure to keep a space between each parameter including a space between quotes as shown in the example above.

14) Back in the services window, right click Benchmark Citation Service click Properties and change “Startup type” to Automatic.



15) In the Recovery tab, select Restart the Service for each of the failure options.

